



February 14, 2019

VIA EMAIL: mpizzuto@rfscommercial.com

Mr. Michael Pizzuto
RFS Commercial, Inc.
280 N Midland Avenue, Building M Postal Unit 220
Saddle Brook, NJ 07663

ARDEX Products: Warranty

Dear Mr. Pizzuto:

Thank you for contacting us. We are writing to confirm that as RFS Commercial, Inc. is a member of the ARDEX Preferred Partner Program, the ARDEX products supplied for this project will qualify for the ARDEX Choice Contractor 1-year Extended Factory Warranty detailed in the attachment.

If you have any questions on this information, or we can be of further assistance, please contact our local Sales Professional, John Lutkowski at 516-270-6341 or contact the ARDEX Technical Service Department at 888-512-7339.

Sincerely,

ARDEX ENGINEERED CEMENTS

A handwritten signature in black ink, appearing to read "Glenys", written over a light blue horizontal line.

Glenys Álvarez-Moran
Technical Communications Representative

cc: S. Pevarnik; A. Lasecki; K. Manning; J. Lutkowski; J. Gaudio; S. Carmosin;
D. Costanza; T. Quackenbush; J. Bariatti; J. Felker – ARDEX

JSR#: 23982



CHOICE CONTRACTOR WARRANTY

LIMITED WARRANTY: ARDEX, L.P. warrants that if these products prove to have manufacturing defects and ARDEX is notified of such within 1 year following substantial completion of the work, ARDEX will replace the defective products F.O.B. factory. Such product replacement shall constitute the sole and exclusive remedy for any claim under this warranty. ARDEX does not authorize anyone, including ARDEX Representatives, to make any statements, which may supersede, modify or supplement the information provided on its printed literature or package labels without written confirmation from the ARDEX Technical Service Department. Any installations proceeding without this confirmation, or mis-installations of the product, will void the warranty. This warranty also does not cover improper or defective installation of the stain, sealer or coating products that are not manufactured by ARDEX; improper maintenance of the finished installation that results in aesthetic and/or performance problems; substrate failure resulting in the delamination of the ARDEX product(s) and/or failure of the finished installation; cracks that develop after the application of the ARDEX product(s) that are a result of the substrate and/or substrate movement; aesthetic issues with the finished ARDEX Toppings(s) installation, such as color, shade and mottle, smoother marks from placement of ARDEX Self-Leveling Toppings and trowel lines from placement of ARDEX Trowelable Toppings. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY AND IS STRICTLY LIMITED TO ITS TERMS. ARDEX MAKES NO WARRANTY OF MERCHANTABILITY OR SUITABILITY OF ITS PRODUCTS FOR ANY PARTICULAR PURPOSE. All product demonstrations are placed for illustrative purposes only and do not constitute a warranty of any kind. ARDEX SELLS ITS PRODUCTS UPON THE CONDITION THAT CUSTOMERS SHALL CONDUCT THEIR OWN TESTS TO DETERMINE THE SUITABILITY OF THE PRODUCTS FOR THE CUSTOMERS' INTENDED PURPOSES. UNDER NO CIRCUMSTANCES WILL ARDEX BE LIABLE FOR ECONOMIC, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND WHATSOEVER ARISING OUT OF OR OCCASIONED BY THE SELECTION, USE, STORAGE CONDITIONS, INSTALLATION OR REPLACEMENT OF THIS PRODUCT. This Warranty specifically excludes any installation-related claims.

A handwritten signature in black ink, appearing to read "Seth Pevarnik".

Seth Pevarnik
Director of Technical Service